



64th NHC online meeting
20 - 21 April

B.1.1 NHC strategic work

Establishing a new project team in order to focus on user needs





The HO user approach from the strategic presentation:

- Alignment between the results of both Danish and Norwegian questionnaires/studies
- Many different users with different user requirements
- Different users may require different data
- The questionnaire indicates that the focus areas established by the Strategic work shop are valid

At the NHC EO3 meeting November 2020 NHC MS recognized the need to formalize the work with relation to defining the different user groups and the user needs with relations to hydrographic data from a Nordic Hydrographic Offices perspective.

It was agreed that Denmark at the NHC 64 meeting should present a draft scope of a project team that should focus on the different user needs, in order for the NHC MS to discuss the need for establishing a PT and if positive feedback from the NHC MS the the scope of the PT.





Draft Scope

The overall scope of the PT is to defining the different user groups in order to identify the different user needs with relations to hydrographic data from a Nordic Hydrographic Offices perspective.

In that way the work in the PT should endeavor the NHC MS to better understand the different users' needs and how we as Nordic Hydrographic offices can work together including exchange of experiences on how we solve the challenge of delivering on the different user needs.





The User Needs Project Team could/should focus on:

- User needs
- Define the different user groups with relation to Hydrographic data.
- Investigate how different users segments may require different data, different updates etc.
- Share info on monetary value of data for different user segments
- Get a good understanding of the needs and how we as Nordic HO can meet them
- Discuss the future needs and how to facilitate/prioritize these needs
- Investigate the need for existing produces and for new products and services etc.
- Divide the different needs in groups in order to investigate the different possibilities and challenges from a Nordic HO perspective to fulfil and deliver on these user needs

The outcome of a User Needs Project Team could/should be:

- Create a draft recommendation on how to divide the different user needs into different segments
- Study the different focus areas and provide a recommendation on how to priorities these focus areas for each segment
- Create a draft recommendation on the different possibilities and challenges from a Nordic HO perspective to fulfil and deliver on these user needs
- To present a report to the NHC meeting. This report should include a description on the current status on the different user groups and recommendations





Action requested of NHC 64.

The NHC 64 is invited to:

- a. Note the report;
- b. Discusses the draft scope of the PT
- c. Discuss the focus areas and deliverables with relation to the PT
- d. Discuss whether the NHC should establish at PT in order focus on the user needs
- e. Discuss the way ahead
- f. Take any other action as appropriate.

